

**British Ready-Mixed Concrete Association**

**‘Excellence in Customer Service Award’**

**Entry form for ‘2015 Award’**

The completed entry form including contractor verification together with at least two high quality photographs\* to be sent to Andrew Robinson, copied to Chris A Clear, by 31 July 2015

Please do not hesitate to contact Chris Clear if you require any additional information or clarification, but well before the due date.

**e:** **andrew.robinson@mineralproducts.org**

**e:** **chris.clear@mineralproducts.org**

\*A practical test for digital photographs is to enlarge them so that they completely fill a computer or laptop screen without looking pixelated.

**Entry Details:**

**Company name proposed for award:**

***(Full address, Tel No and contact name)***

**Supplying plant (s):**

***(Full address)***

**Contractor:**

***(Full address & Tel No.)***

**Site Location:**

***(Full address)***

**Contractor contact name & contact details:**

***(Full address and Tel No.)***

**Date of supply/supply term:**

**Concrete Mix details:**

**Summary of service provided**

***Please summarise the service provided, difficulties overcome and reason for consideration re: ‘Excellence in Customer Service Award’.***

***It is important to include the customer verification of the ‘Excellence in Customer Service’***

***Please also provide pictures and detailed technical commentary if appropriate.***

**Declaration:**

**Person completing the entry form:**

**Contact address:**

***(Include email and Tel No.)***

***Signed:……………………………..Dated:……………………………….***

**Name of Contractor Representative Verifying Content if not named above:**

***Name:………………………………..…***

***Signed:………………………………….Dated:…………………………………….***